

26791 Ryan Road, Warren, MI 48091
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www.usmfcu.org

Dear Member,

We appreciate your patience and understanding during this unprecedented time. Thank you to all our members for your continuous support and to our staff for going above and beyond. Decisions that we make are always to keep our members and staff safe.

We will be reopening our Hamtramck office beginning Thursday, June 4, 2020 and officially open the Warren lobby for all transactions.

• Warren hours of operation:

Monday - Thursday: 9 am - 5 pm

Friday: 9 am - 6 pm Saturday: 9 am - 2 pm • Hamtramck hours of operation:

Monday & Thursday: 9 am- 3 pm

Tuesday: 11 am - 5 pm

Wednesday: CLOSED Friday: 11 am - 6 pm

Saturday: 9 am - 2 pm

In the anticipation of reopening our lobbies, we wanted to share some important procedures with you in order to maintain everyone's health and safety:

- If you are feeling unwell, please stay home. We recommend to take advantage of our phone and online services. Online Banking & Mobile Banking is available. We offer digital loan applications, wire transfers, credit card limit changes, and account changes forms. Please contact us at cuwarren@usmfcu.org if you are interested in using any of the following online forms.
- Masks are required for all members, staff and visitors entering our branches. If you are unable to secure a mask, please use the drive-through as an alternate option for branch visits.
- All members & staff is required to maintain social distancing guidelines. Distance markers have been placed outside and on the floors as a reminder.
- The number of guests allowed in our lobbies will be limited. Maximum capacity counts will be posted at the front entry of each location. Upon reaching maximum capacity, please socially distance as you wait for your turn.
- Appointments are recommended for any services beyond standard teller window services. To make an appointment click <u>here</u> or call us at 586-756-3300.
- Hand sanitizer stations are available and will be located in the front entry for all members to use as they enter and leave our branches.

Please monitor our website to stay in the loop of all USMFCU updates.

Thank you,

Andre Vygnanski Chief Executive Officer





